



configuration; date and time the last detector configuration was downloaded to the detection module; date and time the operations log was last cleared; date and time communications were opened or closed with the detection module; date and time of last power-up; and time-stamped, self-diagnosed, hardware and software errors that will aid in system maintenance and troubleshooting. The detection module processor will reboot itself automatically when software or hardware functions are not operating properly.

### 3.0 Supervisor Computer System

The minimum supervisor computer system, as needed for detector setup and viewing of vehicle detections, will consist of a computer and Windows-based interface software. With an optional USB device, it will be possible to view live video outputs on the PC screen.

### 4.0 Installation and Training

The supplier of the hybrid detection system may supervise the installation and testing of the detection system and computer equipment as required by the contracting agency.

Training is available to personnel of the contracting agency in the operation, set up, and maintenance of the detection system. Detection module and sensor support hardware and software are sophisticated leading-edge technology. Proper instruction from certified instructors is recommended to ensure the end user has complete competency in system operation. The User's Guide is not an adequate substitute for practical classroom training and formal certification by an approved agency.

### 5.0 Warranty, Maintenance and Support

For a minimum of three (3) years, the supplier will warrant the detection system. An option for additional warranty year(s) up to 6 years will be available. Ongoing software support by the supplier will include software updates of the detection module and sensor, cabinet interface unit, and supervisor computer applications. These updates will be provided free of charge during the warranty period. The supplier shall maintain a program for technical support and software updates following expiration of the warranty period. This program will be available to the contracting agency in the form of a separate agreement for continuing support.